



Financial Policy

We are committed to providing the best possible care. If you have a dental benefit insurance plan, we will help you receive the maximum allowable benefits. To achieve these goals, we appreciate your assistance and understanding of our payment policy -

Payment is due at the time services are rendered (including copay). We accept cash, MasterCard, Visa, Discover and Care Credit. We will process your benefit claim and wait for reimbursement for up to 6 weeks.

IMPORTANT POINTS FOR YOU:

- Your benefit plan is a contract between you and your benefit plan provider. Our practice is not a party to that contract. We are not involved in any decision making and must use coding and explanations set forth by the ADA (American Dental Association).
- Not all services are a covered benefit in all contracts. Some benefit plans choose to select certain services they will not cover. If you are not sure if a service is covered by your benefit plan, please ask one of our team members for explanations.

We emphasize that as dental care providers, our relationship is with you, not your dental benefit plan provider. While the filing of benefit plan claims is a courtesy that we extend to our patients, all charges are your responsibility from the date services are rendered.

We realize that temporary financial issues do arise and encourage you to contact us promptly for assistance in the management of your account. If you have any questions about the above information or any uncertainty regarding your benefit plan coverage, please do not hesitate to ask us. We are here to assist you.

I understand and agree, regardless of my benefit plan status, I am ultimately responsible for the balance of my account. I also agree that in the event of default, I agree to pay all cost of collection and any attorney's fees.

- I authorize treatment by the doctor and supporting staff,
- I assume full responsibility for balance of charges not covered by my benefit plan and agree to pay estimated co-payments at time the services are rendered,
- I also understand that there will be a minimum fee of \$50.00 for broken appointments without a 48-hour notice and a \$50.00 charge for returned checks.

Patient/Parent/Guardian Signature

Date

Our team at Radiant Smiles Phoenix welcomes you and hope you truly enjoy your experience with us! We will do everything possible to serve you in a professional, courteous manner. Please do not hesitate to ask a team member any questions you may have.